



LOCAL SERVICE COAST TO COAST

KINBER MEMBER BENEFITS

- Exclusive Discounts for KINBER Members
- Access to TierPoint's Advanced Network Solutions
- Access to TierPoint's Geographically Diverse Data Centers for Redundancy
- TierPoint's resources are directly connected to the PennREN backbone

TIERPOINT ADVANTAGES

- 24x7 Facility Access
- Safely Located Outside of Major Threat Zones
- Highly Available Infrastructure
- Carrier Neutral, Diverse Internet Connectivity
- Fully Redundant Generator, UPS and Cooling Infrastructure
- High-Density Server and Storage Environments
- 24x7 On-Site Security with Physical & Logical Monitoring
- Biometric, Card Scan, & Video Security
- Annual SSAE16 Certification
- Assistance with FDA, GLB, SEC, SOX, HIPAA, JCAHO, 21 CFR Part II Compliance

For organizations who require secure, high performance, highly available infrastructure for their mission-critical environments, TierPoint provides hybrid cloud and managed data center solutions that minimize risk and maximize operational efficiencies.

Unlike other Managed IT Infrastructure Services Providers that mandate a one-size-fits-all approach, TierPoint delivers tailored solutions that support each client's unique and evolving technology requirements:

TierPoint Cloud

Built to meet industry best practices in security, performance, and reliability requirements, TierPoint offers a full suite of virtualization services powered by industry-leading VMware technology. From standalone, dedicated hosted private cloud services to hybrid cloud and shared multi-tenant cloud services, TierPoint can provision and implement a cloud solution that meets even the most stringent specifications and compliances.

Network

We maintain and provision our own highly available fiber optic network — enabling rapid bandwidth deployment and high speed carrier backhauls. Network speeds between facilities of 10Mbps through 10Gbps Ethernet, native Fibre Channel, ESCON and FICON are built on separate geographic paths for protection and redundancy. TierPoint's dark fiber infrastructure also allows for PCI Cloud extension across our regionally diverse data centers — never leaving our direct control.

Managed Services

Whether completely outsourced or partially managed solutions such as monitoring, backups, or patching — you choose the level of service that's right for your organization. TierPoint's flexible suite of services solutions are built upon industry standards and best practices to ensure successful, consistent, and timely delivery of your day-to-day infrastructure operations — freeing your IT staff to focus on more strategic areas of your business.

Colocation

Backed by industry-leading SLAs, customize every aspect of your underlying infrastructure including hardware, bandwidth, security, cage/cabinet design and management. Staffed with 24x7 live support and monitoring, TierPoint's secure facilities are designed and optimized for maximum performance and high availability — freeing your IT staff to better serve your customers and your overall business requirements.

Disaster Recovery

TierPoint delivers customized DR solutions to meet both business requirements and budgets, aligning with your unique RTO and RPO objectives. We provide geographically diverse solutions for virtual, dedicated, and customized strategies including cold and warm subscription services, hot or live solutions, real-time data replication, and clustered systems for the highest availability. We offer effective and immediate mitigation coupled with powerful insight into attempted attacks, breaches, exploits and more. Contact us today to discuss the level of threat protection you need to help keep your applications online.